

ADVANCING UTILITY JUSTICE IN 2022



The Pennsylvania Utility Law Project, together with our partners across the state, made significant advancements in utility justice in fiscal year 2021 / 2022 through targeted policy, litigation, representation, training, and coalition building.

- Defended low income ratepayers in 6 large-scale utility rate cases, helping to reduce proposed rate increases by over **\$500 million**.
- Increased grant assistance and energy efficiency program funding by over **\$10 million annually** for Pennsylvanians experiencing energy and water insecurity.
- Represented **394 individuals and families** across **36 Pennsylvania counties** in disputes with utility providers, and achieved the following outcomes:
 - Obtained \$288,328 in direct financial assistance for clients through reduced or deferred debts, waived fees, and access to grant assistance.
 - Prevented termination / restored service to 268 clients.
 - Helped 182 families to remove barriers which prevented enrollment in utility assistance programs.
- Conducted **33 webinars** on utility-related topics, reaching **over 2,000** national, state, and local advocates, lawyers, utility staff, and policymakers.
- Developed **21 new resources**, all of which are available in English and Spanish.
- Distributed over **9,500 resources** to attorneys, advocates, and community members across Pennsylvania.
- Led a coalition of **20 Pennsylvania organizations** to develop and submit comprehensive comments to the Department of Environmental Protection to advance Environmental Justice policy.
- Fought for full implementation of reduced energy burden standards in multiple utility company service territories, bringing **tens of millions of dollars in expanded bill assistance** through utility-run Customer Assistance Programs.
- **Improved utility language access policies and removed other barriers to service** for immigrant families from the largest energy providers in the state.

Please join us in celebrating our progress toward advancing utility justice for Pennsylvanians! ...**See you all in 2023!!**