The Pennsylvania Utility Law Project, together with our partners across the state, made significant advancements in utility justice in fiscal year 2021 / 2022 through targeted policy, litigation, representation, training, and coalition building.

- Defended low income ratepayers in 6 large-scale utility rate cases, helping to reduce proposed rate increases by over $500 million.
- Increased grant assistance and energy efficiency program funding by over $10 million annually for Pennsylvanians experiencing energy and water insecurity.
- Represented 394 individuals and families across 36 Pennsylvania counties in disputes with utility providers, and achieved the following outcomes:
  - Obtained $288,328 in direct financial assistance for clients through reduced or deferred debts, waived fees, and access to grant assistance.
  - Prevented termination / restored service to 268 clients.
  - Helped 182 families to remove barriers which prevented enrollment in utility assistance programs.
- Conducted 33 webinars on utility-related topics, reaching over 2,000 national, state, and local advocates, lawyers, utility staff, and policymakers.
- Developed 21 new resources, all of which are available in English and Spanish.
- Distributed over 9,500 resources to attorneys, advocates, and community members across Pennsylvania.
- Led a coalition of 20 Pennsylvania organizations to develop and submit comprehensive comments to the Department of Environmental Protection to advance Environmental Justice policy.
- Fought for full implementation of reduced energy burden standards in multiple utility company service territories, bringing tens of millions of dollars in expanded bill assistance through utility-run Customer Assistance Programs.
- Improved utility language access policies and removed other barriers to service for immigrant families from the largest energy providers in the state.

Please join us in celebrating our progress toward advancing utility justice for Pennsylvanians! ...See you all in 2023!!