Electric and Gas Assistance in Schuylkill County

**PPL Electric**

**Customer Assistance Program (PPL OnTrack)**

**Eligibility:**
- At or below 150% FPL**
- If income is less than rent/mortgage, you will qualify for temporary 9 month program (Track Lifestyle)

**Benefits:**
- Monthly bill credit applied to help pay gas bill,
- Ability to have arrears set aside (frozen) and forgiven over time, forgiveness of debt over 18 months

**Apply:**
- 570-622-1995 (Schuylkill Community Action) or pplelectric.com

**Hardship Fund (Operation Help)**

**Eligibility:**
- At or below 200% FPL**
- Temporary hardship

**Benefits:**
- Up to $500 grant, eligible for any heating source

**Apply:**
- 570-622-1995 (Schuylkill Community Action) or pplelectric.com

**Help with Energy Conservation (PPL WRAP/LIURP)**

**Eligibility:**
- At or below 150% FPL (some exceptions made up to 200%)**
- Utility service at current residence for at least 9 months
- Landlord approval (if renter)

**Benefits:**
- Energy audit, education, and energy conservation measures

**Apply:**
- 1-888-232-6302

**UGI Gas**

**Customer Assistance Program**

**Eligibility:**
- At or below 150% FPL**

**Benefits:**
- Monthly bill credit applied to help pay gas bill
- Ability to have debts frozen
- Forgiveness of debt over 36 months

**Apply:**
- 800-844-9276

**Hardship Fund (Operation Share)**

**Eligibility:**
- At or below 200% FPL**
- Financial hardship and inability to pay

**Benefits:**
- Up to $500 grant
- Must satisfy utility crisis by restoring or preventing termination of service

**Apply:**
- 800-844-9276

**Help with Energy Conservation (LIURP)**

**Eligibility:**
- At or below 150% FPL (some exceptions made up to 200%)**
- Gas heating
- Landlord approval (if renter)
- Above average energy consumption
- Utility service at current residence for at least 12 months

**Benefits:**
- Energy audit/education
- Energy conservation measures

**Apply:**
- 800-276-2722

*If you fall outside of the eligibility guidelines, there may be additional programs or assistance available. Please call your utility company for more information.*
Water Assistance in Schuylkill County

PA American

Customer Assistance Program (H2O Program)

Eligibility:*  
- At or below 150% FPL**

Benefits:
- 80% service charge discount (approx. $12/month)

Apply:  
- 888-282-6816 (Dollar Energy Fund – ask for discount program)

Hardship Fund Program (Dollar Energy Fund)

Eligibility:*  
- At or below 200% FPL**
- Demonstrated sincere payment effort

Benefits:
- Up to $500 grant

Apply:  
- 888-282-6816

Wastewater Service Assistance

Eligibility:*  
- At or below 150% FPL**
- Demonstrated sincere payment effort

Benefits:
- Up to $500 grant
- 20% discount on the total wastewater charges

Apply:  
- 888-282-6816

Aqua

Customer Assistance Program (Helping Hand)

Eligibility:*  
- At or below 200% FPL**
- Account is more than 21 days past due
- At least $110 in unpaid water bills

Benefits:
- Fixed monthly payment
- No reconnection fee
- Water conservation kit
- Leak detection tablets and tips on detecting and fixing leaks
- Low-flow shower head
- Faucet aerators
- Arrearage forgiveness of $25 for each on time, in full payment
- Hardship fund for customers suffering a “unique” or “severe” hardship

Apply:  
- 877-987-2982

What does "FPL" mean??

The Federal Poverty Level (FPL) is a way to use your annual income to determine whether or not you are eligible for certain programs.

<table>
<thead>
<tr>
<th>Number of Persons Living in Household</th>
<th>150% FPL (2021-2022)</th>
<th>200% FPL (2021-2022)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$19,320</td>
<td>$25,760</td>
</tr>
<tr>
<td>2</td>
<td>$26,130</td>
<td>$34,840</td>
</tr>
<tr>
<td>3</td>
<td>$32,940</td>
<td>$43,920</td>
</tr>
<tr>
<td>4</td>
<td>$39,750</td>
<td>$53,000</td>
</tr>
<tr>
<td>5</td>
<td>$46,560</td>
<td>$62,080</td>
</tr>
</tbody>
</table>

*If you fall outside of the eligibility guidelines, there may be additional programs or assistance available. Please call your utility company for more information.