

# PULP (NON) FICTION

*a Pennsylvania Utility Law Project publication*

Issue 3, February 2020

Utility Hotline 844-645-2500



**PULP**  
PENNSYLVANIA  
UTILITY LAW PROJECT

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## LIHEAP: ASSISTANCE STILL AVAILABLE

The Low Income Home Energy Assistance Program (LIHEAP) remains open through April 10, 2020. Consumers with income at or below 150% of the Federal Poverty Level can apply for Cash grants, Crisis grants, and Crisis Interface (furnace repair/replacement assistance).

LIHEAP applications are available online at <https://www.compass.state.pa.us/> or in person at the local county assistance offices.

## TERMINATION NOTICES and the WINTER MORATORIUM

Low to moderate income Pennsylvania households remain protected from PUC regulated electric and gas service termination through March 31<sup>st</sup>. However, companies may now issue termination notices, as long as they do not act on them until after the moratorium. Termination notices are valid for 60 days.

Termination notices during the moratorium may be helpful to LIHEAP eligible customers. If a customer receives a termination notice on or before April 10, they can apply for a LIHEAP crisis grant. If you know a customer who is behind on their bill but has not yet received \$600 in crisis assistance, they could benefit from a termination notice in order to get a crisis grant.

If a crisis grant is issued during the moratorium, the utility company cannot terminate service until 30 days after the crisis grant is received or May 1, whichever is later. If you have questions about this, please contact PULP.

## **PULP is HIRING!**

The Pennsylvania Utility Law Project is seeking applicants to serve as either a Supervising Attorney or Senior Policy Advocate. If interested, the job descriptions can be found at:

<https://palegalaid.net/jobs/supervising-attorney-pennsylvania-utility-law-project-harrisburg> and  
<https://palegalaid.net/jobs/senior-policy-analyst-pennsylvania-utility-law-project-harrisburg>.

## **CONTACT the PENNSYLVANIA UTILITY LAW PROJECT:**

### **Contact for Advocates**

Advocates can contact PULP with questions about how to assist a client to connect, maintain, or prevent termination of their electric, natural gas, or water utility account.

717-236-9486 x222 (Kristen) / [pulp@palegalaid.net](mailto:pulp@palegalaid.net)

### **Contact for Clients**

Low income clients who are unable to connect to service or are facing a utility termination can call the Utility Hotline for assistance with resolving their utility issue.

Toll Free: 1-844-645-2500 / [utilityhotline@palegalaid.net](mailto:utilityhotline@palegalaid.net)

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